

AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT			1. CONTRACT ID CODE J	PAGE OF PAGES 1 of 14
2. AMENDMENT/MODIFICATION NO. A00007	3. EFFECTIVE DATE See Blk. 18C. N00104	4. REQUISITION/PURCHASE REQ. NO.	5. PROJECT NO. (if applicable) N00104	
6. ISSUED BY CODE NAVAL INVENTORY CONTROL POINT 5450 CARLISLE PIKE, P.O. BOX 2020 MECHANICSBURG, PA 17055-0788 SHAWN R. RUNK, (717) 605-4048 Shawn_R_Runk@icpmech.navy.mil		7. ADMINISTERED BY (if other than item 6) CODE SAME AS BLOCK 6		
8. NAME AND ADDRESS OF CONTRACTOR (No., street, country, State and ZIP Code) ELECTRONIC DATA SYSTEMS CORPORATION 13800 EDS DRIVE A6N-D48 HERNDON, VA 20171 ATTN: NMCI CONTRACTS			(✓)	9A. AMENDMENT OF SOLICITATION NO.
				9B. DATED (SEE ITEM 11)
			X	10A. MODIFICATION OF CONTRACT/ORDER NO. N00024-00-D-8000
				10B. DATED (SEE ITEM 11) 06 October 2000
CODE 1U305		FACILITY CODE		

11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS

- ☐ The above numbered solicitation is amended as set forth in item 14. The hour and date specified for receipt of Offers ☐ is extended
☐ is not extended.

Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended by one of the following methods:
(a) By completing items 8 and 15, and returning copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.

12. ACCOUNTING AND APPROPRIATION DATA (if required) NOT APPLICABLE

13. THIS ITEM APPLIES ONLY TO MODIFICATIONS OF CONTRACTS/ORDERS. IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14.

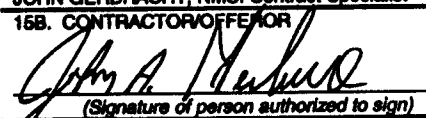
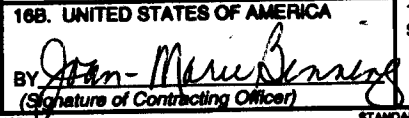
- (✓) A. THIS CHANGE ORDER IS ISSUED PURSUANT TO: (Specify authority) THE CHANGES SET FORTH IN ITEM 14 ARE MADE IN THE CONTRACT ORDER NO. IN ITEM 10A.
B. THE ABOVE NUMBERED CONTRACT/ORDER IS MODIFIED TO REFLECT THE ADMINISTRATIVE CHANGES (such as changes in paying office, appropriation date, etc.) SET FORTH IN ITEM 14, PURSUANT TO THE AUTHORITY OF FAR 43.103(b).
X C. THIS SUPPLEMENTAL AGREEMENT IS ENTERED INTO PURSUANT TO AUTHORITY OF:
FAR CLAUSE 52.212-4 (c), CHANGES
D. OTHER (Specify type of modification and authority)

E. IMPORTANT: Contractor is not, X is required to sign this document and return ELECTRONIC copies to the issuing office..

14. DESCRIPTION OF AMENDMENT/MODIFICATION (Organized by UCF section headings, including solicitation/contract subject matter where feasible.)

--SEE PAGE TWO--

Except as provided herein, all terms and conditions of the document referenced in item 9A or 10A, as heretofore changed, remains unchanged and in full force and effect.

15A. NAME AND TITLE OF SIGNER (Type or print) JOHN GERBRACHT, NMCI Contract Specialist		16A. NAME AND TITLE OF CONTRACTING OFFICER (Type or print) JOAN-MARIE BENNING	
15B. CONTRACTOR/OFFEROR  (Signature of person authorized to sign)	15C. DATE SIGNED 11-22-02	16B. UNITED STATES OF AMERICA BY  (Signature of Contracting Officer)	16C. DATE SIGNED 25 Nov 2002

15-17549-01-100-0070
PREVIOUS EDITION UNUSABLE

30-105

STANDARD FORM 30 (REV. 10-83)
FAR (48 CFR) 53.105

1. This modification is issued to incorporate the following CLIN 0029 requirement into the contract:

ITEM	SERVICE	QUANTITY	MONTHLY SERVICE PRICE	TOTAL AMOUNT
0029DA	NSIPS Production SPAWAR 29-02-011 1 December 2002– 30 September 2003	10 MO	\$529,999.00	\$5,299,990.00
0029DB	NSIPS Production SPAWAR 29-02-011 1 October 2003– November 2005	26 MO	\$398,078.00	\$10,350,028.00

- a. These items are only orderable by UIC N69250.

2. The Contractor shall demonstrate NSIPS Production Environment capability as follows:

**Navy Standard Integrated Personnel System (NSIPS)
Web Enabled Production Support
Statement of Objective (SOO)**

Overview:

NSIPS is an Acquisition Category I software development program. It replaces four major legacy pay and personnel systems for active duty and selected reserve Navy service members. The current NSIPS production environment is client-server based with field level servers connecting to Navy and DoD Corporate servers located in multiple remote locations. There is an existing web environment that provides an ad hoc reporting capability for personnel support activities and other activities responsible for Navy personnel management. This existing environment will be expanded to include production support for the entire realm of pay and personnel functionality that the NSIPS application includes. Connectivity is provided via the NIPRNET. The NSIPS development and test environment consists of a server farm located at the Space and Naval Warfare Information Technology Center (SPAWAR ITC) in New Orleans, Louisiana.

As part of the Navy's Task Force Web (TFW) initiative and the implementation of the Navy Marine Corps Intranet (NMCI), the NSIPS Program Management Office (PMO) is migrating the production environment from a client/server architecture to a centralized, web-based architecture. A production support environment has to be provided for the NSIPS web-enabled version. The existing web ad hoc environment will become part of the overall web-enabled production environment.

This SOO addresses production environment implementation and support requirements including equipment acquisition and installation, equipment operations and management for government furnished and contractor furnished equipment, equipment maintenance, backup, and COOP services. The production environment should be scaled to support 7,000 users.

Objectives:

The Offeror has complete flexibility to present tradeoffs that will meet the following objectives:

- Furnish an environment and refresh strategy to meet the NSIPS Web enabled version.
- Provide an NMCI-compatible environment that supports the security-related requirements including vulnerability scanning, intrusion detection, ICSA Certification, User ID/Password Administration, and support for DoD Public Key Encryption (PKI) and Secure Socket Layer.

Services to be provided:

The scope of services required to support the NSIPS Web Enabled version includes:

- Equipment Acquisition and Installation
- Hardware and Software Operations and Management for Government Furnished Equipment (GFE) and contractor furnished equipment. Operations management support will be provided on Monday through Friday, 12 hour per day basis with on-call services available outside of this timeframe
- Maintenance of Equipment
- Backup of Applications and Data
- COOP

Equipment Acquisition and Installation: ISF will acquire and install all equipment required to support the NSIPS Web Enabled version.

Hardware and Software Operations and Management: The operations and management of NSIPS Web enabled equipment shall be provided by ISF. In some cases, the requirements will be jointly supported by the NSIPS Project Team and ISF as described below:

- **Software:** ISF is responsible for operating system support including but not limited to the application of hot fixes, service packs and registry changes, and upgrades. The ISF agrees to notify the NSIPS Project Team in advance of committing such changes. A separate document will be provided by the NSIPS Project Team that identifies the detailed process for application of hot fixes and patches specifically for the NSIPS application.
- **Hardware:** The ISF will perform host platform support including configuration and operations of the servers to comply with DoD/DON security requirements. The ISF agrees to notify the NSIPS Project Team before making changes to the servers or communications environment that supports NSIPS development. A separate document will be provided by the NSIPS Project Team which identifies the detailed procedures to be followed for intrusion detection and reporting.
- **Performance Monitoring:** The ISF will monitor system performance. The ISF will monitor system metrics. Configuration changes/upgrades required to meet critical technical performance requirements will be coordinated through the NSIPS Project Team. A separate document will be provided by the NSIPS Project Team which identifies the Interface and Transaction Information for NSIPS processors and the Corporate systems the NSIPS application interfaces with.
- **Capacity Monitoring/Planning:** The ISF will monitor resource utilization on the platforms and notify the NSIPS Project Team point/s of contact based on threshold to be addressed in separate correspondence. Upgrades will be coordinated in advance with NSIPS Project Team.
- **System Administration and User Management:** The ISF will perform system administration activities for all platforms provided under this agreement. The NSIPS Project Team will perform user-management services to include user-access request processing (adding/deleting users, groups, passwords, and assignment of system privileges) and managing user logins. A separate document will be provided by the NSIPS Project Team which identifies the Interface and Transaction Information for NSIPS processors and the corporate systems the NSIPS application interfaces with.

Maintenance of Equipment: ISF will provide hardware and software maintenance. Hardware and software maintenance activities will be coordinated in advance with the NSIPS Project Team.

Backup of Applications and Data: ISF will backup and provide off-site storage for the applications and data. Data and application backups will be performed daily.

Continuity of Operation: ISF will provide a solution and support services.

Performance Measurement: Quality of service and performance metrics will be measured in accordance with a Performance Metrics Plan provided by the NSIPS Project Team in a separate document.

Government Furnished Space:

The space shall be provided by the Government.

Government Furnished Information:

Patch Release Procedures and Approval Process
Intrusion Detection Policy and Procedures
Interface and Transaction Information
System Administrator Duties
Performance Metrics Plan

3.0 Service Level Agreements:

SLA: N1	
<i>Service Description</i>	EDS provided service for NSIPS Production Infrastructure defined as operating system and below for software and behind the router for the hardware.
<i>Service Delivery Points</i>	SITC, Bldg 3, 5 th Deck New Orleans, LA
<i>Performance Measure Description</i>	System Availability of NSIPS Production Infrastructure is measured at the SITC Facility. The metric covers infrastructure hardware and operating system software availability required to provide an operational environment for the NSIPS Web-enabled Production Application. This measure represents availability of the infrastructure under the contractor's control, and includes the primary storage array, database servers, web servers, and operating system software.
<i>Frequency</i>	Monthly
<i>How Measured</i>	Availability will be measured as follows: ((Total Available Hours) - (Total Outage Hours)) / (Total Available Hours). Total Available Hours are based on the number of days in the month multiplied by 24, less four 24 periods per month for system maintenance scheduled as Saturday 1200 to Sunday 1200. The outage time includes all time that the infrastructure is unavailable, during the work schedule due to the Production Environment being unavailable because of storage, hardware, or operating software outages, (excluding time for pre-agreed outage). The infrastructure is

	considered to be available unless there is a trouble ticket in the Help Desk system. EDS will include all primary failure events of storage, system hardware and OS software in monthly reports to the Government to include date, component failed, and summary of events that lead to the failure. The Government or a designated third party will audit the failed component data. For every outage that <u>begins</u> outside of the manned coverage hours (M-F, 0600-1800 CST), an additional one hour "grace" period will be provided to EDS which will not be counted in the total outage time.
Contract SLA	98.8 %
Penalty Value	1.25 %
Penalty Application	Availability is calculated on a calendar month basis. In any month where the contract SLA is not met or exceeded, the penalty will be calculated against that month's billing. The first month that penalty calculation will begin is 1 March, 2003. For the total months that penalty was calculated during the 12 month period through May, the amount will be presented by EDS for review by the Government and applied as a credit against the July invoice (for period June 1-June 30) (except for the first period March 1 – May 31, 2003).

SLA: N2	
Service Definition	EDS provided service for NSIPS Production Infrastructure defined as operating system and below for software and behind the router for the hardware.
Service Delivery Points	SITC, Bldg 3, 5 th Deck New Orleans, LA
Service Description	EDS will provide problem response and system restoral for the NSIPS web-enabled Production infrastructure location in Bldg. 3, 5 th Deck, SITC, New Orleans, LA. Problem Response is the time from when a failure is reported to the EDS Help Desk to the time that qualified personnel are engaged in the resolution of said problem. System restoral is the time from when a failure is reported to the EDS Help Desk until the failure is cleared or work around is provided. This SLA is not applicable to execution of the formal COOP plan, should the Government so direct.
Sub Categories	Category 2A = Problem Response Category 2B = System Restoral

<i>Performance Measure Description</i>	Failure calls require, per Level 2 support, a service technician or systems engineer to respond to the EDS Operations Manager or the NSIPS Operations Manager or designee within 60 minutes of problem report. Such response can be telephonic in conjunction with qualified EDS personnel manning the facility 12/5 (Monday through Friday, 0600 – 1800 CST) or on-call outside of these hours. Should the NSIPS Operations Manager, in collaboration with EDS' Operations Manager, determine after 4 hours that on-site support is required, the representative company will have the lesser of 8 business hours or 12 clock hours from said determination to have a qualified staff member on site. EDS' Operations Manager will be notified by our floor personnel when any call-out failure occurs. Escalation level 1 will be implemented if the failure remains unresolved for 12 clock hours from initial report, and every 6 hours thereafter. Escalation Level 1 is defined as EDS' on-site Operations' Managers' direct manager.
<i>How Measured</i>	NSIPS calls requiring service will be reported and a service technician or systems engineer will respond accordingly. Elapsed time is measured from the time of receipt of the trouble call at the help desk. A report of all Level 2 support calls will be provided to the Government monthly and will provide details about the call including problem reported, response time, time to correct, and a brief narrative of the corrective action taken. In any month where a service outage occurs, the responsiveness requirement will be met or exceeded 95% of the time to be considered within the Contract SLA, and not subject to penalty. Where a hard failure of a component piece occurred that did not prevent application operation, responsiveness will be measured but not be considered subject to penalty under this SLA. EDS Floor personnel upon identification that a trouble has occurred will place a call to the EDS help desk, which will log the time of the trouble. For every outage that <u>begins</u> outside of the manned coverage hours (M-F, 0600-1800 CST), an additional one hour "grace" period will be provided to EDS which will not be counted in the total outage time.
<i>Frequency</i>	Monthly
<i>Penalty Application</i>	Responsiveness is calculated on a calendar month basis. In any month where the contract SLA is not met or exceeded, the penalty will be calculated against that month's billing. The first month that penalty calculation will begin is March 1, 2003. For the total months that penalty was calculated during the 12 month period through May, the amount will be presented by EDS for review by the Government and applied as a credit against the July invoice (for period June 1-June 30) (except for the first period March 1 – May 31, 2003).
<i>Contract SLA</i>	95.0 %
<i>Penalty Value</i>	1.25 %

<i>Performance Measure Description</i>	In the event of an infrastructure failure affecting the user access to the Production application, system restoral is of paramount importance. EDS will ensure partial restoral (user usability in some fashion and/or inter system access) within 12 clock hours for hard failures and full restoral within 48 hours, exclusive of any formal requirement to execute the COOP plan. EDS is not responsible for the database or the application. Any restoral activities that are undertaken will be mutually coordinated with all parties and only initiated at the NSIPS Operations Manager's specific direction.
<i>How Measured</i>	Partial restoral will be measured from the time the failure was reported until limited operation of the infrastructure is regained. Full restoral will be measured from the time the failure was reported until the infrastructure is operating at the same level prior to the failure. Where a hard failure of a component piece occurred that did not prevent application operation, this will be measured but not be considered subject to penalty under SLA. For those events that are subject to penalty, EDS will meet or exceed the stated restoral time requirement 98% of the time in any calendar month. The restoral of data from tape to system is an EDS function. The actual restoral after the data has been moved to the system is the Government database administrator's responsibility. Twice annual restoral drills will be conducted during normal scheduled downtime to ensure efficacy of back-up and restoral procedures. For every outage that <u>begins</u> outside of the manned coverage hours (M-F, 0600-1800 CST), an additional one hour "grace" period will be provided to EDS which will not be counted in the total outage time.
<i>Frequency</i>	Monthly
<i>Penalty Application</i>	Restoral is calculated on a calendar month basis. In any month where the contract SLA is not met or exceeded, the penalty will be calculated against that month's billing. The first month that penalty calculation will begin is March 1, 2003. For the total months that penalty was calculated during the 12 month period through May, the amount will be presented by EDS for review by the Government and applied as a credit against the July invoice (for period June 1-June 30) (except for the first period March 1 – May 31, 2003).
<i>Contract SLA</i>	98 %
<i>Penalty Value</i>	1.25%

4.0 Assumptions

The EDS Monthly Service Price (MSP) is predicated on the information provided to EDS by the NSIPS Program Office in the CLIN 0029 request and statement of objectives and discussions. In the event that these assumptions cannot be fulfilled, the proposed price and schedule may be impacted and EDS reserves the right to renegotiate. The assumptions are categorized to facilitate clarity given the size and scope of this proposal.

General Business

- EDS will acquire, install and maintain the hardware, operating system and back-up software. EDS will obtain, assemble, install, maintain, customize, deploy, and tune network and server hardware, through operating systems.
- EDS will provide manned operations Monday-Friday (excluding Federal holidays) from 0600-1800 CST, generally referred to as 5x12 operations. Call out service for off-hours outage coverage will be provided during all unmanned periods, except for designated emergencies that may require facility, site, or geographic evacuation.
- The Information Strike Force will accomplish all intrusion detection at the NMCI Boundary Layer.
- EDS will not be providing data conversion or data transition services.
- EDS representative(s) will become member(s) of the Control Change Board established by the NSIPS PMO
- The Government will support the integration efforts by making the necessary government personnel and contractors available to the EDS team throughout the life of the program. These personnel and their support will be integral to the delivery of a fully compliant system.
- The Government will provide to the EDS team, at time of task order issuance, any standard operating procedures (SOPs) necessary for the successful implementation of this NSIPS Production Environment.
- The security approval for DITSCAP and operational readiness of NSIPS is the responsibility of the Government. Delays in receiving this accreditation may impact the proposed solution and associated costing.
- Coordination of activities will be arranged through a designated NSIPS Program Office representative.
- NSIPS Web-Enabled Production installation and implementation will commence upon confirmed receipt of all required products.

- EDS' proposal provides for CA Unicenter software to be utilized to assist in performing system management functions to deliver performance-monitoring services.
- EDS' proposal dated 31 October 2002 does not provide services for COOP. COOP services will be proposed/negotiated at a later date and incorporated via modification.

Financial The period of performance is assumed to be 1 December 2002 through 30 November 2005. Changes to this period of performance will result in changes to the monthly service price.

- Billing cycle begins on date of order issuance.
- Additional monthly services beyond the 36-month delivery period are available by exercising a modification to this task order and will be priced separately.

Procurement and Ordering

- EDS will procure a single OC3 for connectivity. The OC3 being procured by NSIPS is for the Production Environment project only, and is not to be shared with NMCI or other programs without the consent of NSIPS PMO.
- Standard delivery time for procurement of the OC3 for EDS' industry partner is 120 days from date of order.
- In order to meet the aggressive implementation schedule required by the Government, task order issuance will occur upon receipt of this offer.
- EDS will release purchase orders to our industry partners for product ordering and delivery after acceptance of order from Government.
- Industry partners will deliver ordered products on-site within 20 business days from receipt of PO from EDS.

Facility and Site The Government will provide sufficient space to host the NSIPS Production Environment infrastructure and will ensure sufficient and redundant power feeds and heating, ventilation, and air conditioning (HVAC) in accordance with manufacturer and EDS specifications.

- EDS' proposal and related pricing assumes that the Production Environment is located in Building 3, 5th Deck, New Orleans-SITC, LA.
- All site preparation work must be completed prior to delivery and installation of equipment, as a Government provided activity.
- SITC-site access will be pre-arranged by the NSIPS Program Office. The Government will provide dedicated workspace and office environment co-located within physical proximity to the Production Environment for the EDS personnel assigned to this

project, which will include at a minimum desk, chair, and phone service. In connection with these facilities, NSIPS PMO will provide EDS with the following:

- Network connectivity
 - Access to network printers, copiers and fax machine
 - Two dedicated phones in the immediate vicinity of the production hardware
- SITC will ensure that all the environmental requirements such as clean energy, dual power sources, back-up electrical (generators), HVAC, UPS, fire suppression, and appropriate structural requirements are met. Failure to provide any one of these components, which leads to an outage or downtime, will not be considered an EDS responsible SLA outage.

Training

No additional training will be provided to the Government or its designated Contractors.

5.0 Roles and Responsibilities

The successful implementation, operations, and management of the NSIPS Web-Enabled Production Environment will be achieved by clearly defining the roles and responsibilities of all parties to include the NSIPS PMO, Lockheed Martin, SITC, and EDS. This section delineates the distinction between application support, which is the responsibility of the Lockheed Martin and the NSIPS PMO, and system software support (i.e., operating system, monitoring software, utilities, and infrastructure software), which is the responsibility of EDS. Any application support, other than monitoring, is outside the scope of this proposal. Specific roles and responsibilities for each party for the NSIPS Production Environment are identified below:

NSIPS PMO

- NSIPS PMO ensures EDS has adequate securable physical storage space for operational spare products.
- NSIPS PMO and/or SITC will communicate migration support issues or implementation concerns to EDS' on-site operations manager for resolution.
- The Government will complete a vulnerability assessment of the NSIPS Production Environment (hardware, software and supporting infrastructure) that will be used to host the application. The information will be incorporated into the System Security Authorization Agreement (SSAA) in accordance with the DoD Information Technology Security Certification and Accreditation Process (DITSCAP) program outlined in DoD Instruction 5200.40 to cover the Production Environment. This requirement is also included under the security section in more detail. Lockheed Martin and NSIPS PMO will be responsible for securing DITSCAP approval and CTO, failure to achieve this accreditation may impact subsequent connection to NMCI short of appropriate NSNS Government waivers.
- In order for EDS to perform its responsibilities under the task order issued in connection with this proposal, the NSIPS PMO will ensure that EDS has adequate facilities for its office

operations' staff located within close physical proximity to the Production Environment. In connection with these facilities, EDS requests that the NSIPS PMO also provide EDS with the following:

- Network connectivity
- Access to network printers, copiers and fax machine
- Two dedicated phones in the immediate vicinity of the production hardware
- The NSIPS PMO will lead the Configuration Control Board meetings for the NSIPS hardware and software environment to be attended by Lockheed Martin, EDS and SITC
- The NSIPS PMO will have to signoff on the NSIPS Production Environment Configuration Acceptance.
- The NSIPS PMO will manage the user administration for the NSIPS application.
- The NSIPS PMO is responsible for NSIPS adherence to the Department of Navy application security requirements.

EDS

- EDS will acquire, install and maintain the hardware, operating system and back-up software.
- EDS will obtain, assemble, install, maintain, customize, deploy, and tune network and server hardware through operating systems.
- EDS will procure a single OC3 for connectivity.
- EDS will coordinate with NSIPS PMO and SITC to conduct a site survey of the facilities where the Production Environment will be located. It will be the responsibility of SITC to ensure that all the environmental requirements including, but not limited to, Power, HVAC, space, and physical security are adequately provided.
- EDS will provide the following documentation to the NSIPS PMO: Project Plan (to include PERT Chart), Solution Drawing, Bill of Materials, Installation Plan, Site Survey Questionnaire, Environmental Matrix, and as built documentation.
- EDS understands that Lockheed Martin will test the transition to confirm that the defined Production Environment Infrastructure supports the application and integrates into the Production Environment.
- EDS will confirm that the appropriate hardware and system-level software products, for example, the operating system, cluster, and back-up software are obtained and ready to implement before the transition begins.
- EDS will operate and manage the Production Environment in accordance with the agreed upon SLAs.
- EDS will execute back up and recovery services consistent with its proposal herein.
- EDS will deliver the agreed upon training.

- EDS will provide, post implementation, as-built documentation reflecting the infrastructure as implemented.
- EDS has a full-time on-site leader, John Stortz, as its Operations Manager to oversee execution for responsibilities associated with delivery of services being supplied by EDS.
- EDS will provide a project plan, and timelines to enable the execution and implementation of NSIPS within operational constraints and client requirements.
- EDS will provide project status or project updates monthly, and attend ad hoc and/or standing meetings as requested.
- EDS will participate in all Configuration Control Board meetings.

Lockheed Martin

- Lockheed Martin will be responsible for installing and configuring the application, database, supporting software (COTS software) being transitioned. In addition, Lockheed Martin will be responsible for the transition and migration of data.
- Lockheed Martin will be responsible for configuration testing after the application and databases and associated data are loaded into the Production Environment.
- Lockheed Martin and the NSIPS PMO will be responsible for functional testing.
- Lockheed Martin and the NSIPS PMO will be responsible for ensuring the application's performance in the new Production Environment.
- Lockheed Martin and the NSIPS PMO will secure DITSCAP, DAA, and CTO approval for the software and supporting COTS products prior to connection to NMCI. EDS will participate in the necessary interaction and reviews to confirm that the platform configuration integrates the network requirements and connectivity for NSIPS LAN/BAN/WAN for the proposed Production Environment.
- Lockheed Martin is responsible for the NSIPS application and database maintenance.
- Lockheed Martin will be responsible for domain, active directory, user accounts, soft and/or hard PKI certificates necessary for operation and maintenance.
- Lockheed Martin will participate in the Configuration Control Board Meetings.
- Lockheed Martin and/or NSIPS PMO will communicate implementation and operations concerns to EDS' on-site operations manager.

SITC

- SITC will be responsible for meeting the environmental requirements to include power, HVAC, structural integrity, facility access.
- SITC will be responsible to ensure connectivity to the isolated back-up network for the console access and to ensure access to this network shall be secured to the raised floor computer room only.
- SITC will participate in the Configuration Control Board meetings.

Matrix A below identifies, at-a-glance, the key parties and their associated roles and responsibilities.

Roles & Responsibilities -Matrix A

R- Responsible S-Support

Responsibility	NSIPS PAIO	Lockheed Martin	FDS	SITC
Equipment Acquisition and Installation				
Site Survey	S	S	R	S
Environmental Requirements	S	S	R	S
Environment Setup	S	S	S	R
Equipment Acquisition	S	S	R	S
Equipment Installation				
Hardware Setup	S	S	R	S
Operating Systems Loads	S	S	R	S
COTS Software Loads	S	R	S	S
GFE COTS Software Loads	S	R	S	S
Application Software Loads	S	R	S	S
Database Software Loads	S	R	S	S
Data Loads	S	R	S	S
Configuration Test	S	R	S	S
Configuration Acceptance	R	S	S	S
Hardware and Software Operations and Management				
Software				
Operating System	S	S	R	S
COTS Software	S	R	S	S
GFE COTS Software	S	R	S	S
Application Software	S	R	S	S
Database Software	S	R	S	S
Hardware				
Servers	S	S	R	S
Network Components	S	S	R	S
Performance Monitoring	S	S	R	S
Capacity Monitoring/Planning	S	S	R	S
User Management	R	S	S	S
Maintenance of Equipment				
Software				
Operating System	S	S	R	S
COTS Software	S	S	R	S
GFE COTS Software	S	R	S	S
Application Software	S	R	S	S
Database Software	S	R	S	S
Hardware	S	S	R	S
Backup of Applications and Data	S	S	R	S
Training Services	S	S	R	S
Security				
NSIPS Application	R	S	S	S
Servers	S	S	R	S
Network	S	S	R	S

6.0 EDS Deliverables

The following is a description of the deliverables.

6.1 IMPLEMENTATION OF WEB-ENABLED PRODUCTION SUPPORT

The NSIPS Web-Enabled Production Support is scheduled for implementation on 20 January 2002 based on the assumptions documented in Section 5.1, Equipment Acquisition and Installation. The Government-selected NSIPS representative will be given the opportunity to review the hardware and software configuration. EDS will document the results of this review to include any potential outstanding issues in an Implementation Results Report.

6.2 TRAIN WEB-ENABLED PRODUCTION SUPPORT USERS

EDS will not provide training for this task.

6.3 MONTHLY PERFORMANCE REPORTING & AD HOC MEETING ATTENDANCE

A monthly performance report will be provided to the Government to document the availability and performance of the Production Environment and to capture any issues that need NSIPS Program Management visibility. EDS will provide project status or project updates, monthly, and attend ad hoc and/or standing meetings as requested.

6.4 CALL OUT ROSTER

A call out roster for after hours EDS contacts will be provided after full implementation is achieved. The call out roster will be updated quarterly at a minimum, or more frequently as situations dictate.

6.5 ESCALATION PROCEDURES

A set of escalation procedures will be provided to the Government after full implementation, which will be time-phased, at the level of severity, with the escalated level leader identified by name, title, and phone number during and after normal business hours. This document will be updated as needed, but no later than every quarter.

6.6 FLOOR OPERATING PROCEDURES

A set of daily, weekly, and monthly floor procedures will be developed and provided to the Government after full implementation and updated as needed, but no later than every 6 months.

6.7 ACCEPTANCE CRITERIA

Upon submittal of deliverable reports, the Government will have five days in which to review the reports for acceptance. Failure to respond within the five-day period will be considered acceptance of that deliverable. The Government's requested revisions should represent corrections only. Content additions and changes in the scope or delivery schedule shall be mutually agreed upon.

A CONFORMED COPY OF THE REVISED CONTRACT IS MADE A PART OF THIS MODIFICATION AS A RESULT OF THE CHANGES OUTLINED HEREIN.

All other terms and conditions of Contract N00024-00-D-6000 remain unchanged, and in full force and effect.